

Document Delivery with RightFind provides you with:



Speed – Get articles quickly



Access – Search more than 140 million citations, including 3 million open access articles



Copyright compliance – Secure the rights you need



Personal Libraries – Organize and easily access your content



Report on content usage and spending to make data-driven content investments

## Document Delivery with RightFind

### A world of content at your fingertips

The powerful document delivery capability offered by RightFind makes content available anywhere, anytime, on any browser-enabled device. Our award-winning, cloud-based RightFind content workflow solution is used by over 1,100 organizations in 113 countries and was named to KMWorld's 100 Companies That Matter in Knowledge Management 2021.



## Copyright compliance

RightFind makes copyright compliance simple. All document orders will be cleared through your organization's existing licenses, your Annual Copyright License (ACL) or through CCC's publisher relationships.



# Features and benefits

## Speed

RightFind delivers the documents you need quickly, cost-effectively and copyright-cleared, processing more than 1.8 million orders annually. Our direct relationships with thousands of publishers enable fast turnaround time, with immediate access to most items. We deliver over 96 percent of all orders within 24 hours.

## Access

RightFind's proprietary database includes more than 140 million citations, including 3 million open access articles comprising a comprehensive collection of scientific, technical and medical (STM) content. The content is aggregated from our partnerships with publishers and libraries around the globe, with access to popular databases such as MEDLINE®.

If the content you need is not included within our extensive holdings, CCC's team of experienced Advanced Referencing Services professionals will personally research, find, clear copyright and deliver your document.

## Personal libraries

RightFind users have access to their own personal library, centralizing research in one place and saving time when accessing content. Content tagging allows users to organize documents by assigning keywords, so they can be found quickly. Personal libraries are available at the Multiple Users and Enterprise levels. See Account Options below.

## Customer service

You can count on our Customer Service staff to help you get the most from RightFind 24/7 by email, chat, phone and online help resources. We're here when you need us at [customerservice@copyright.com](mailto:customerservice@copyright.com) or (800) 422-4633.

## Payment options

CCC offers flexible payment options, including credit cards and monthly invoices.

## Account options

To best fit your organization's content needs, we offer three access levels: Individual, Multiple Users, and Enterprise. Visit [www.copyright.com/docdel](http://www.copyright.com/docdel) for more details.

## About CCC

A pioneer in voluntary collective licensing, Copyright Clearance Center (CCC) helps organizations integrate, access, and share information through licensing, content, software, and professional services. With expertise in copyright and information management, CCC and its subsidiary RightsDirect collaborate with stakeholders to design and deliver innovative information solutions that power decision-making by helping people integrate and navigate data sources and content assets.

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## Learn more

Learn more about document delivery with RightFind.

For U.S. inquiries:

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